
TEMBEC PAPER GROUP TRIAL POLICY

Trial Orders and Samples

Dear Customers,

At the Tembec Paper Group, we understand the importance of paper trials to ensure the exact fit to your business needs. We want to make this process as easy as possible for you.

To facilitate our trial process, we have implemented a simple policy for all of our trials:

1. All the customer trials must be approved by Tembec Paper Group management.
2. Customer to provide the Tembec Paper Group with a purchase order for the trial paper.
3. All customer trials will be invoiced at 100% of the agreed upon sale price.
4. Once the trial is complete, samples are to be sent to the following address with the completed trial form, a copy of the invoice for the trial paper and a minimum of 12 printed samples.

Tembec Paper Group

Sample Department
800 René-Lévesque Blvd West, Suite 1050
Montreal, Québec H3B 1X9
Canada

5. Upon receipt of the trial form, printed samples and copy of the invoice for the trial paper, the invoice for the trial paper will be cancelled.

As part of our continuous improvement program, the Tembec Paper Group offers the assistance of its Technical Representatives for trials. This is instrumental in providing pertinent feedback and information about our paperboard.

We look forward to working with you,

The Tembec Paper Group.

1 800 411-7011

www.kallima.com
